Why am I receiving a "Vendor Authentication Took Longer than Expected" when testing our credentials?

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Applies to

- WorldShare License Manager

Answer

The "Vendor Authentication Took Longer than Expected" message occurs when the vendor takes longer than expected to return a response when testing SUSHI credentials. If you manage to run a successful one time SUSHI harvest and it had data in it then the credentials are valid and the connection is working as intended.

Additional information

Setup one-time and recurring harvests

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