Why are my ILL Borrower Filled Turnaround Time numbers so high?

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Applies to

- WorldShare Report Designer

Answer

In the Interlibrary Loan Universe of Report Designer, the ILL Borrower Filled Turnaround Time report object provides the number of days it took for a requested item to be received by the borrowing institution, i.e. produced to received. This number is a cumulative sum of the number of days from produced to received for all the relevant requests, not an average.

Additional information

Interlibrary Loan Universe