When I receive a document in ILLiad it shows up blank, but after delivery, the patron can see it fine

Symptom

- When you receive an article, it shows up blank in ILLiad, but when the patron receives it they see it fine

Applies to

- ILLiad

Resolution

You need to upgrade to ILLiad 9.1.2.0 ILLiad DLL which came out on September 2, 2020. If you upgraded your server since that time, please contact OCLC Support.

Page ID

32607