When signing in to WorldShare, I get an error message: "You are not authorized to view WorldShare ILL."

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Symptom

• You receive a message about WorldShare ILL when trying to use WorldShare for a different purpose.

Applies to

• WorldShare Admin

Resolution

You likely only have permissions for a different WorldShare product, but are using a URL specific to ILL in order to sign in. Please see our page on [signing in to WorldShare](https://help.oclc.org/WorldShare/WorldShare_Admin/Troubleshooting/When_signing_in_to_WorldShare_I_get_an...) in order to construct your true URL.

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