Invalid username and password error when trying to perform batch process in Connexion client

Symptom

- You get an error stating that your username and password are incorrect when you start a batch process in Connexion client

Applies to

- Connexion client

Resolution

You must set up a default authorization number in **Tools > Options > Authorization** in order for batch processes to work. If problem persists after setting one up, contact [OCLC Support](https://help.oclc.org/Metadata_Services/Connexion/Troubleshooting/Invalid_username_and_password_error_when...) with your name, library symbol and the authorization number you are trying to use.

Additional information

There is more on batch processing in Connexion client.