Invalid username and password error when trying to perform batch process in Connexion client

Last updated: Fri, 28 Aug 2020 13:20:49 GMT

Symptom

• You get an error stating that your username and password are incorrect when you start a batch process in Connexion client

Applies to

• Connexion client

Resolution

You must set up a default authorization number in Tools > Options > Authorization in order for batch processes to work. If problem persists after setting one up, contact OCLC Support with your name, library symbol and the authorization number you are trying to use.

Additional information

There is more on batch processing in Connexion client.