How can I get 12 months of statistics where the current month is not showing the Lender Activity Overview Report from the OCLC Usage Statistics?

Symptom

• You want to get a report that includes the latest month for the Lender Activity Overview Report, but the latest month does not have any activity, so the report does not show

Applies to

• OCLC Usage Statistics

Resolution

Here are the steps you need to take to get 12 months of statistics to show when the latest month's statistics are missing due to inactivity:

1. Go to the previous month before and check if the report is there. If not continue going back in months until you find a month with the Lender Activity Overview Report.
2. Once you get into the report, change the Period to the latest month and then click on the update button.
3. You will now see the 12 months including the latest month. The months with no activity will show zeros in the columns.