What information is retained on the ILLiad servers from our Patrons?

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Symptom

• We would like to know if the information is retained on the ILLiad servers for the following fields:
  - Name
  - Address
  - Phone
  - Email
  - Birthdate
  - Library barcode
  - Borrowing history
  - IP address

Applies to

• ILLiad

Resolution

Here are the results for your fields in the ILLiad server:

- Name Yes
- Address Yes - if it was entered during registration. If you are shipping books, you need this information.
- Phone Yes - if it was entered during registration. This is an alternate way to contact the patron.
- Email Yes - if it was entered during registration. This is how you contact the patron
- Birthdate No - there is no field for this.
- Library barcode Yes - if that is what you are using for the Username.
- Borrowing history Yes
- IP address No

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https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/What_information_is_retained_on_the_ILLiad_serv...