Why am I getting an SSL error with EZproxy when being redirected

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Symptom

• The Browser will give a Name Validation SSL warning and the EZproxy URL will be written similar to https://www.somedb.com.ezproxy.institution.com. The important part to note is that the scheme has been changed to HTTPS, but the dashes have not replaced the dots in the correct place.

Applies to

• EZproxy

Resolution

1. Update the target portion of the links to https:// from http://

Additional information

The links going into the sites are using an http scheme on the target portions of the links and the sites are redirecting the connection to HTTPS and it is breaking in the redirect, if the redirect is removed the URL gets written with the dashes and the Warning does not occur.

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