Release Date: July 8, 2020

Introduction

This release of My Account provides a number of new features, enhancements, and bug fixes to provide your library users with an enhanced account experience, including:

- Display cover art to help library users easily identify items in their lists
- Provide improved display of user's profile information and communication options

Many of these enhancements and fixes are the direct result of your feedback.

Recommended actions

For this release, we recommend that you review the following checklists and complete the relevant tasks so that you can adjust your policies and workflows and train your staff. These checklists identify updates that we have determined as significant for most institutions. We encourage you to review all of the items in the release notes to determine whether there are other items that might require additional action or follow up by your institution.

Administrative actions

These items require immediate action or decisions.

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The new My Account interface was launched on June 20, 2020. If you haven't yet reviewed the release notes and completed the administrative actions, see WorldCat Discovery release notes for My Account, June 2020.

If your library uses WorldShare Management Services (WMS) and Tipasa, we encourage you to verify that your integration with WorldShare Circulation is set up to best meet your needs.
For details, see Set up integration.

If your library uses WorldShare Management Services (WMS) and WorldShare ILL, we encourage you to verify that your integration with WorldShare Circulation is set up to best meet your needs.

For details, see Set up integration.

**Follow-up actions**

In an effort to keep your staff informed of new features and changes, you may also want to consider these items.

**ACTION**

Share these release notes with your colleagues.

Have you signed up for email alerts for News in the Community Center? This ensures that WorldCat Discovery release notes and events come straight to your inbox.

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**New features and enhancements**

**Display cover art to help library users easily identify items in their lists**

In the Checked Out, Requested, and Fees tabs, cover art now displays for items that include an OCLC number. Clicking
the cover art takes the user to item details record in WorldCat Discovery.

When an OCLC number is not included with the item, then default cover art displays and no link to WorldCat Discovery is provided.

Provide improved display of user's profile information and communication options

The Profile page has been updated to provide library users with easier viewing and editing of notification settings. For institutions with WorldCat Discovery and Tipasa the email and text toggles now display with the email and phone entry boxes. The library-asserted information now appears on the right.
For WorldCat Discovery users that do not have Tipasa, the email and text options no longer display.

Bug fixes and known issues

Bug fixes in this release include:

- Department and Status fields on the ILL request form now honor the first/blank line as the default.
- For libraries with WorldShare Circulation: When the "display hold request date fields" setting is disabled in Service Configuration, the date fields no longer display in the Edit Request screen.
- For libraries with WorldCat Discovery: "Import My Lists" has been added to the navigation menu and footer.
- Use of the terms "My Account" and "Profile" are now more consistent.
Most issues related to translations, preferred browser language settings, and corresponding error pages have been resolved.

For a full list of current and recently fixed issues, see Known issues.

Include Request ID with problem reports

When reporting an issue with My Account or WorldCat Discovery, it's very helpful to include the Request ID. It can be found at the bottom of the screen on which the issue occurred. Including this information allows us to directly trace what happened on the request we are troubleshooting.

Support website(s)

Support information for this product and related products can be found at:

- WorldCat Discovery
- Contact OCLC Support
- OCLC Community Center
- Browser compatibility chart