What is a good way to Troubleshoot the ILLiad Connection Manager?

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Symptom

- You are having issues downloading requests from the Lending site or having issues updating Borrowing requests and see error messages in the ILLiad Client

Applies to

- ILLiad

Resolution

Here is a document to explain how to troubleshoot the ILLiad Connection Manager with ILLiad 9.x.

[ILLiad Connection Manager Troubleshooting.docx](https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/What_is_a_good_way_to_Troubleshoot_the_ILLia...)