Error 27506 and -1603 while attempting to run the ILLiad server installer


Symptom

• You are getting Error 27506 and -1603 while attempting to run the ILLiad server installer

Applies to

• ILLiad

Resolution

Short introduction or instructions to follow these steps:

1. "Enable 32-bit applications" is set in the ILLiad application pool but not in the application pool defaults.

2. Then have the member install IIS6 Compatibility which should correct the 1603 error. The 27506 error might be because the member has two accounts, keep the 'sa' account after deleting the other one account to complete the install.

3. Then on the SQL server manually create the c:\illiad directory.

Page ID

31354