Why do my WorldShare ILL Statistics and my ILLiad Statistics not match up?

Symptom

• When you are comparing your WorldShare ILL Statistics and ILLiad Statistics they do not match and you want to know why

Applies to

• ILLiad, WorldShare ILL

Resolution

The reason ILLiad shows different statistics than WorldShare ILL is because of these differences:

1. ILLiad uses a different Database than WorldShare ILL.
2. ILLiad uses a different query than WorldShare ILL. For instance, ILLiad can include Docline, Rapid, ISO ILL, and other requests that are not included in OCLC.
3. ILLiad does queries dynamically. It takes a picture of what the Database shows at that time. WorldShare does not.

An example is that if you took a query for Books Borrowed from July 1, 2019. Then someone changed an Article Request to a Loan Request from May 30, 2020 and now the TransactionDate is June 24, 2020. Then you ran the same report, the report will change. ILLiad is dynamic.