Why and I am getting a socket error when trying to validate my EZproxy WSkey

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Applies to

- EZproxy versions 6.1.10 and earlier

Answer

The key server uses a secure protocol when responding to the WSkey validation request. Version 6.1.10 and earlier do not support the required security protocols to understand the response from the key server.

Update EZproxy and the WSkey will validate as expected during the upgrade process as long as the subscription is current.

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