Java script error trying to login to Docline

Last updated: Tue, 05 Oct 2021 15:16:27 GMT

Symptom
Getting Java script error trying to login to Docline through ILLiad

Applies to
ILLiad Client version 9.0 and up

Answer

1. Open ILLiad client and go to Import Docline Requests.
2. Click login and follow prompts to Google account.
3. Select No for JavaScript errors.
4. On the Google account page, log out completely.
5. Sign back into the Google account using the email and password.

If this does not help contact OCLC Support.