What do I do in ILLiad when a library sends me the wrong item that does not match their paperwork?

Symptom

- You have a library that sends you wrong items that do not match their paperwork and you want to know what to do.

Applies to

- ILLiad, WorldShare ILL, Tipasa

Resolution

You contact the library and explain the situation and decide what to do with the Lending Library.

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