How does Delivery Method Per Item work in ILLiad for Loans?

Symptom

- You want to know how to set up Delivery Method Per Item in ILLiad

Applies to

- ILLiad

Resolution

The DeliveryMethodPerItem key, located under System | General in the Customization Manager, controls the ability to ask for Delivery Methods on a per request basis. Here are the steps to do this:

1. You add the DeliveryMethod dropdown box from the NewUserRegistration.html page to the request form, for example, LoanRequest.html.
2. The patron can choose which Delivery Method preference they want each time they submit a request.
3. For this to work, DeliveryMethod needs to be present in the Transactions table. In the first installations of ILLiad, it was not present and will need to add it. DeliveryMethod is a varchar(25)
4. Open a Borrowing request for Awaiting Request Processing.
5. To see the DeliveryMethod field in the ILLiad Client, you will need to Customize your layout by Accessing the Customization Form.
6. Select the Layout Tree Value tab.
7. Drag the DeliveryMethod box to the place you want it to be on the Awaiting Request Processing form. That is where the field will show up on your request.
8. You will need to do step seven for each librarian that uses the ILLiad Client.
9. The customization of the Webforms is the Library's responsibility. If there are any issues, it is a good practice to keep a copy of the form before you make the changes so you can revert to it if needed.