I am trying to get usage stats but I get an error message.


Applies to

- WorldShare Interlibrary Loan
- FirstSearch

Answer

If the error you are seeing says:

Request Entity Too Large

The requested resource

/cusp/report

does not allow request data with GET requests, or the amount of data provided in the request exceeds the capacity limit.

1. Clear the cache and cookies of the web browser you are using

2. Sign out, and back into the OCLC Usage Statistics site.

This should clear the error message and allow for you to access your statistics. If it does not, or you are getting a different error then above, please contact OCLC Support.