Why are records not appearing when I search for authority records in Connexion client?

Symptom

- Records are not appearing when searching for authority records

Applies to

- Connexion client

Resolution

Verify that the font selected is visible:

1. Go to Tools > Options > Record Display.
2. Check the chosen font color for the authority records and verify it is visible.
3. Click reset if you are not sure which font to use for each variable. You can change the font color again later after records are visible again.
4. Click apply.
5. Perform a new search and verify the record is visible.

Additional information

For more information see Getting Started with OCLC Connexion client.