# Contact OCLC Support in your region


## OCLC support regions

<table>
<thead>
<tr>
<th>REGION</th>
<th>LOCATION</th>
<th>CONTACT INFORMATION</th>
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</thead>
</table>
| **Asia Pacific**              | OCLC Asia Pacific  
6565 Kilgour Place  
Dublin, Ohio 43017 US | O: +1-614-764-6009  
Send an email  
Submit/View requests |
| **Australia and New Zealand** | OCLC Support—Australia and New Zealand  
Level 8, 310 King Street  
Melbourne 3000, Victoria AU | T: 1300 260 795 (local call within Australia)  
O: +61 (0) 3 9929 0800  
Send an email  
Submit/View requests |
| **Austria, Germany, and Switzerland** | BIBLIOTHECA  
Support availability  
Support is available between the hours of 08:30 and 17:00 (Central Europe Time).  
Extended support hours are available for BIBLIOTHECA between 08:00 and 18:00 (Central Europe Time). | O: +49-(0)6324-9612-5100  
O: +41 (0) 842 625 242 (Switzerland)  
Send an email  
Submit/View requests |

[https://help.oclc.org/Librarian_Toolbox/Contact_OCLC_Support/Contact_OCLC_Support_in_your_region](https://help.oclc.org/Librarian_Toolbox/Contact_OCLC_Support/Contact_OCLC_Support_in_your_region)

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| All other OCLC products Switzerland | **OCLC AG, Switzerland Münchensteinerstrasse 220 Basel, 4053 CH** | O: +41 (0)61 378 80 75
| Benelux | **Eelde** | O: +31 (0) 50 80 80 500
| Support availability | **Support is available between the hours of 08:30 and 17:00 (Central Europe Time).** | O: +31-(0)71-524 66 00
| Canada | **OCLC Canada 9955 rue Châteauneuf, bureau 135 Brossard J4Z 3V5 Québec CA** | T: 1-888-658-6583 (toll free in Canada)  O: +1-450-656-8955
| | | Send an email
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| OCLC Relais | 215-1690 Woodward Drive Ottawa, ON K2C 3R8 CA | **T:** 1-226-242-0356  
**O:** +1-613-226-5571  
[Submit/View requests](https://help.oclc.org/Librarian_Toolbox/Contact_OCLC_Support/Contact_OCLC_Support_in_your_region) |  
**Support availability**  
Support is available between the hours of 08:30 and 17:00 (GMT-4 - Eastern Daylight Time). |
| China | OCLC Asia Pacific, Beijing Rm.705A, Block AB, Dongsheng Plaza No. 8, Zhongguancun East Rd Haidian District Beijing CN | **O:** +86-10-82607931, 82607932, 82607538  
[Send an email](https://help.oclc.org/Librarian_Toolbox/Contact_OCLC_Support/Contact_OCLC_Support_in_your_region) |  
**Support availability**  
Support is available between the hours of 08:30 and 17:00 (Central Europe Time). |
| France | OCLC Support—France Postbus 876 2300 AW Leiden NL | **O:** +31-(0)71-524 66 00  
[Send an email](https://help.oclc.org/Librarian_Toolbox/Contact_OCLC_Support/Contact_OCLC_Support_in_your_region) |  
**Support availability**  
Support is available between the hours of 08:30 and 17:00 (Central Europe Time). |
| Italy | OCLC Support—Italy Viale dei Mille, 164 50131 Firenze Italy | **O:** +39-055-5001357  
[Send an email](https://help.oclc.org/Librarian_Toolbox/Contact_OCLC_Support/Contact_OCLC_Support_in_your_region) |  
**Support availability**  
Support is available between the hours of 08:30 and 17:00 (Central Europe Time). |
| Latin America and the Caribbean |  |  
For assistance in Spanish, call for free from Google Chat or Skype at +1-800-848-5800 and select option 2.  
Or, dial direct with international call cost at +1-614-793-8682. |  
[Send an email](https://help.oclc.org/Librarian_Toolbox/Contact_OCLC_Support/Contact_OCLC_Support_in_your_region) |
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<td>Spain</td>
<td>OCLC Support—Spain&lt;br&gt;Gran Via de les Corts Catalanes 575, 1r 1a&lt;br&gt;08011, Barcelona ES</td>
<td>O: +34 931 126 538</td>
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<tr>
<td>Support availability</td>
<td>Support is available between the hours of 09:00 and 17:30 (Central European Time).</td>
<td>Submit/View requests</td>
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<tr>
<td>Taiwan</td>
<td>OCLC Asia Pacific, Taipei 2F-2., No. 56, Sec. 2, Dunhua S. Rd., Da’an Dist., Taipei City 10683, TW (R.O.C.)</td>
<td>O: +886-2-27016052</td>
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<tr>
<td>Support availability</td>
<td>Support is available between the hours of 09:00 and 17:30 (UK Time) with the exception of English Bank Holidays.</td>
<td>Send an email</td>
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<tr>
<td>UK and Ireland</td>
<td>OCLC Support—UK and Ireland&lt;br&gt;City Gate&lt;br&gt;8 St. Mary's Gate&lt;br&gt;Sheffield S1 4LW&lt;br&gt;GB</td>
<td>T: 0845 267 7502 (local rate)&lt;br&gt;O: +44 (0)114 267 7502</td>
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<tr>
<td>United States</td>
<td>OCLC Support—United States&lt;br&gt;6565 Kilgour Place&lt;br&gt;Dublin, Ohio 43017&lt;br&gt;US</td>
<td>T: 1-800-848-5800 (toll free in USA and Canada)&lt;br&gt;O: +1-614-793-8682</td>
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