Is there a way to fix a request when I accidentally processed an ILLiad Borrowing request as Doc Del?

Symptom

• A request was supposed to be processed in Borrowing but was processed in Doc Del, and you need to fix it

Applies to

• ILLiad

Resolution

If you processed a request as a Doc Del, but you want the statistics to show it was in Borrowing, here are the steps you take:

1. Route the request back to Borrowing - Request Sent.
2. Process the request like you normally would in Borrowing and finish it in Borrowing.