Why am I seeing the error "Error encountered while harvesting" in License Manager?

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**Symptom**

- A SUSHI harvest failed with the error "Error encountered while harvesting."

**Applies to**

- License Manager

**Resolution**

This usually means that a part of your request could not be fulfilled. For example, did you request a date range that is not complete yet (ie. the current month rather than a completed month)? Also, are all of the report types you requested available from that vendor? If so, correct the dates requested or the reports that aren’t provided and re-run the harvest.

If neither of these resolve the issue, contact [OCLC Support](https://help.oclc.org/Library_Management/WorldShare_License_Manager/Troubleshooting/Why_am_Iseeing_the...) with your library’s OCLC symbol, the vendor name and the report you are trying to run.

**Additional information**

There is a list of [vendors available for SUSHI harvesting](https://help.oclc.org/Library_Management/WorldShare_License_Manager/Troubleshooting/Why_am_Iseeing_the...) with their settings.

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