Why am I getting display problems in WorldShare Record Manager?

Last updated: Thu, 23 Apr 2020 20:57:58 GMT

Symptom

- Windows are sized improperly
- General UI not fitting the screen

Applies to

- WorldShare Record Manager

Resolution

Because WorldShare heavily relies on your web browser, the problem likely due to a corrupted cache. To fix this:

1. Clear the cache and cookies of your web browser
2. If this does not fix the issue, check to ensure all browser plugins, such as any ad-blockers, are disabled
3. If this does not fix the issue, ensure that the browser is up to date
4. If the issue is still evident, please try another browser to see if the problem persists.

Additional information

If the problem is persisting over multiple browsers, and clearing the cache and cookies and disabling ad-ons does not solve, please contact OCLC Support with a list of the steps you tried, the browsers the problem is occurring in, and the versions of each browser.

Page ID

29957