My ILLiad Column Headers are not displaying correctly

Symptom

• When you look at a screen in ILLiad and the Column headers look too far apart or you are missing a column header

Applies to

• ILLiad

Resolution

Here are the steps to fix the issue with the column headers:

1. Right-click on one of the column headers.
2. Select “Restore Default Layout.”
3. If that does not work, you can go to the Staff Manager and copy the Grid settings and Layouts from someone who has it set up correctly. You will need to open up the ILLiad Client again.

You should now see the Column headers as they should be by default.

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