My active ILL requests aren't appearing in WorldShare

Symptom

• You no longer see the tabs for currently active ILL requests and you get the error "Expected a result but failed to get one" when searching for them on the WorldShare Interlibrary loan home page.

Applies to

• WorldShare ILL
• Tipasa

Resolution

Contact OCLC Support with your library symbol and the approximate date when the change occurred.

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