How do we fix links from one collection not showing our proxy URL so links remote users can access them?


Symptom

- WorldCat Discovery links are appearing without your proxy URL prepended to the beginning so the links are failing for remote users.

Applies to

- WorldCat Discovery
- Collection Manager

Resolution

There are several different reasons why this can happen:

- Do you have the **Use Proxy** setting inside the link's WorldCat knowledge base collection set to No Proxy needed? If so, change it to **Use Institutional setting** or Override it to use a different proxy if needed.

- Confirm that inside the collection on the Linking tab the **Title Link Formula** includes the text: `[[localstem]]` This is the part that adds in the proxy text.

- Confirm that the **Open Access** checkbox inside the collection on the **Properties** tab is not checked. This will turn off the proxy links.

Additional information

There is more information on [Proxy settings for Discovery](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Troubleshooting/Discovery_links_from_one_c...).

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