Symptom

- The following error message appears:

Can't open Project 1

Unable to open most recently used project. The type initializer for ‘XXXXXXXXXXX’ threw an exception.

Unable to Connect to Project:

A dll was not found. Try rebooting the machine and retrying. Otherwise the most likely cause is an incomplete installation. Try reinstalling the Project Client.

Applies to

- Project Client

Resolution

If you see this message, please follow these steps:

1. Uninstall
2. If present, remove C:\Program Files (x86)\OCLC\CONTENTdm Project Client
3. Remove C:\Users\YOURUSERNAME\AppData\Roaming\OCLC\CONTENTdm Project Client (where, YOURUSERNAME is your Windows username)
4. Reinstall

N.B. The AppData folder may be 'hidden' so you will likely need to enable seeing hidden files in Windows.