Manage requests as a lender

Learn how to manage requests as a lender in UnityUK.

- **Lender Work Queue**
  
  Learn how to view which of your requests as a lender may require action to progress using the Borrower Work Queue in UnityUK.

- **Lender Work Queue statuses**
  
  Find the statuses available in the Lender Work Queue in UnityUK.

- **Lender request management - Workflow tasks**
  
  Find the workflows needed to manage borrowing library requests in UnityUK.
  
  - New requests
  - Ship an item
  - Unship an item
  - Inform the borrowing library an item will be supplied
  - Inform the borrowing library an item will not be supplied
  - Respond to a request with the Answer Retry action
  - Respond to a renewal request
  - Respond to a cancel request
  - Checked In action
  - Send a note

- **Overdues**
  
  Find the lender workflow for overdue items in UnityUK.