OCLC counts standard working days (Monday-Friday) as system days/working days. OCLC does not count Saturdays and Sundays as system days/working days.

See [Categories and queues](https://help.oclc.org/Resource_Sharing/WorldShare_Interlibrary_Loan/Reference/Request_Aging) for descriptions and available actions for the queues in WorldShare Interlibrary Loan.

<table>
<thead>
<tr>
<th>TYPE OF REQUEST</th>
<th>AGING DAYS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>30</td>
</tr>
<tr>
<td>Expired</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Note: Lending requests will expire after reaching the Need Before date or after 30 working days, whichever event occurs first.</td>
</tr>
</tbody>
</table>

Any problem status:

- Received?
- Not Received
- Overdue
- Received but Missing
- Returned/Complete?
- Returned but Missing

<table>
<thead>
<tr>
<th></th>
<th>760 calendar days</th>
</tr>
</thead>
</table>

| Review                  | 180               |
|                         | Note: Requests in Review will expire after reaching the Need Before date or after 180 working days, whichever event occurs first. |

| Unfilled                | 30                 |

<p>| From Returned to Complete? | 30 |
|                           | Note: Lending requests that are marked <strong>Returned</strong> by the borrower will stay in transit for 30 days. If the lender does not mark the request as <strong>Not Returned</strong> or <strong>Checked-in/Complete</strong>, the request moves to the |</p>
<table>
<thead>
<tr>
<th>TYPE OF REQUEST</th>
<th>AGING DAYS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Returned/Complete? queue.</td>
<td></td>
</tr>
<tr>
<td>From Received to Overdue (only applicable to Loans)</td>
<td>14 days after Due Date</td>
</tr>
<tr>
<td>From In Transit to Received? (Copy)</td>
<td>7</td>
</tr>
<tr>
<td>From In Transit to Received? (Loan)</td>
<td>14</td>
</tr>
<tr>
<td>From On Order to Received?</td>
<td>21</td>
</tr>
<tr>
<td>Conditional</td>
<td>4</td>
</tr>
<tr>
<td><strong>Note:</strong> Sending a <strong>Conditional</strong> response resets the clock and gives the requesting library four days to respond.</td>
<td></td>
</tr>
<tr>
<td>Standard request: update to Yes, No or Conditional</td>
<td>Number of days specified in <strong>Days To Respond</strong></td>
</tr>
<tr>
<td><strong>Note:</strong> WorldShare Interlibrary Loan will not age a request to the next lender until the current lender’s <strong>Days To Respond</strong> have passed. If you don’t act on a request in that time, the system will automatically send it on to the next library in the string or, if there aren’t other libraries, it will become an <strong>Unfilled</strong> request.</td>
<td></td>
</tr>
<tr>
<td>Requests processed on weekends (non-referral days)</td>
<td>Next working day/system day</td>
</tr>
<tr>
<td><strong>Note:</strong> OCLC does not count the following holidays for aging requests:</td>
<td></td>
</tr>
<tr>
<td>Requests processed on holidays (non-referral days)</td>
<td></td>
</tr>
<tr>
<td>• New Year’s Day</td>
<td></td>
</tr>
<tr>
<td>• United States Thanksgiving Day</td>
<td></td>
</tr>
<tr>
<td>• Day after United States Thanksgiving</td>
<td></td>
</tr>
<tr>
<td>• Christmas Eve</td>
<td></td>
</tr>
<tr>
<td>• Christmas Day</td>
<td></td>
</tr>
<tr>
<td>• New Year’s Eve</td>
<td></td>
</tr>
</tbody>
</table>