What happens to the "claimed lost" counter on a patron record if the withdrawn item is never checked-in before being purged from the system?

Last updated: Mon, 09 Mar 2020 14:09:37 GMT

Applies to

- WorldShare Circulation

Answer

Purging the barcode associated with a Claimed Lost status on a patron record does not expunge the claim against that patron account. The system retains that data for incrementing toward any patron suspension policy that may apply.