If I am getting Microsoft.net framework error messages in ILLiad with Windows 10, how do I fix this?

**Symptom**

- You are trying to open the ILLiad Client and it is not opening. When you go to the Event Viewer, it shows Microsoft.net framework errors.

**Applies to**

- ILLiad

**Resolution**

You should work with your I.T. to fix the issue. Possible resolutions might be:

1. Repair Microsoft.net Framework and restart the computer.
2. You might put Windows back to a previous state that it successfully started.

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