How does the Status Tag work in ILLiad?

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Symptom

- You want to know how the system responds to patrons actions on the Web with the Status Tag

Applies to

- ILLiad

Resolution

The Status Tag works with the Status Lines you have set up in the Customization Manager to present messages to the patrons. Here is the information you need to know:

1. The documentation on the [Status Tag](https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/How_does_the_Status_Tag_work_in_ILLiad) shows you use the coding `<#STATUS>` so that when a patron takes an action, they will get a message.
2. The most common use of the Status Tag is when someone fails to sign in to ILLiad and they get a message such as Logon failed.
3. The list of different tags is in the Customization Manager under Web Interface > Status Lines.