Can't see sign out or edit buttons in the Policies Directory

Symptom

- You aren't able to log out of the Policies Directory or make edits to your settings because the buttons don't appear.

Applies to

- WorldShare ILL
- Tipasa

Resolution

If you are running a password management system as an app in your browser, turn it off. Delete the worldcat.org and illpolicies.oclc.org cookies, clear the cache, then restart the browser. If the issue hasn't gone away, contact OCLC Support.

Additional information

You won't see edit buttons when looking at the policies of other libraries.