Why did we get an invoice from the Lending Library?

Last updated: Fri, 03 Apr 2020 16:24:38 GMT

Applies to
- WorldShare ILL
- Tipasa

Answer
You receive an invoice from the Lending Library if they did not apply IFM when supplying the requested item. If a lending library does not indicate that they want payment via IFM, it is their own responsibility to send an invoice.

If, when submitting an application, you indicate that you prefer to pay using IFM, a supplying library will be notified when they attempt to answer the request without using IFM.

Page ID
28045