Why is our OpenURL linking incorrectly from FirstSearch to Clio?

Last updated: Thu, 30 Jan 2020 21:52:19 GMT

Applies to

• FirstSearch

Answer

This is due to the existence of the rfe_date artifact in Clio's OpenURL. Removing it will resolve this. To do so:

1. Look at the link created by the resolver to confirm that there is an element called rfe_date.
2. Remove the rfe_date element from fields that your instance of CLIO pulls into the form.
3. Add the rft_id field to CLIO to pull into the form, that field is the other place the OCLC number is located.