I am borrowing from DOCLINE and some ILLiad sites are not sending me emails with the Article Exchange link

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Symptom

• You are requesting Articles through DOCLINE and some libraries are not sending me the Article Exchange email with the link

Applies to

• ILLiad

Resolution

ILLiad has its own table for Addresses and you need to contact the Lender to make sure they have your current email address in their tables. That way when they send out the email it can get to you.