Does Connexion browser communicate directly from the browser when exporting to cloud-based Alma or from OCLC?


Symptom

• Connexion browser exports are not working

Applies to

• Connexion browser

Resolution

As long as you're using Connexion browser, the export originates at OCLC and communicates directly to Alma servers. The transfers do not originate from your machine and thus as long as you can connect to Connexion services normally there is no need to add changes to your local firewall. You will need to make sure that the **Send Logon ID** is checked so that your credentials are sent.