Why is the LinkUserPortal data insert not pulling in the correct URL for our Tipasa User Portal?

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Applies to

• Tipasa

Answer

The ${LinkUserPortal!} data insert will pull in a generic URL (mylib alias) if you are viewing the preview in the Service Configuration. It will pull your user portal URL when the notifications are being populated in Tipasa itself.

Additional information

Tipasa notifications will not use your aliased URL, but you non aliased URL that uses your registry ID.