Why am I getting a sign in screen from the provider site when using EZproxy

Symptom

- EZproxy is in the address bar, but a sign in screen is being presented from the web site. Below are examples of EZproxy formatted URLs.
  - https://www-accessscience-com.cptest.idm.oclc.org/

Applies to

- EZproxy all versions

Resolution

1. Verify the content provider has the EZproxy server IP address registered as an authorized IP address.

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