How to I find out the symbols for the ILLiad Borrowing Web Report "Borrowing-Who We Borrow From" that show a percentage, but no symbol?

Symptom

- You search the "Borrowing-Who We Borrow From" report and you see a percentage, but one entry does not have a symbol and you want to know how to find the symbols

Applies to

- ILLiad

Resolution

You follow these steps to find out the Transactions you need to update with the Lenders you have so when you run the report, you can get a better list of lenders.

1. You run the script on your SQL Server for Who you Borrow from Lender to get the Transaction List of Transactions without a Lender. You will need to update the CreationDate Line for the period you set up in your initial Web Report parameters.

   ```sql
   SELECT t.transactionnumber
   FROM Transactions t, Users u
   WHERE t.Username = u.Username
   AND ((t.TransactionStatus = 'Request Finished') OR (t.TransactionStatus = 'Checked Out to Customer') OR (t.TransactionStatus = 'Delivered to Web') OR (t.TransactionStatus LIKE 'Customer Notified via%'))
   AND t.ProcessType = 'Borrowing'
   AND (t.LendingLibrary IS NULL OR t.LendingLibrary = '')
   AND t.CreationDate BETWEEN '2015-09-01 00:00:00' AND '2016-09-01 00:00:00'
   ```

2. You then go to the Transactions and update them with the proper Lenders in the Lender field and save the change.

3. After you have updated all the Transactions, you run the report again.

https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/How_to_I_find_out_the_symbols_for_the_ILLiad_B...