I just added a new Website for a Delivery Location, but I am getting Error messages about the DLL when I sign in

Last updated: Tue, 07 Jan 2020 19:30:43 GMT

Symptom

- You added a new location and it has its own site, but when you try to sign in, you are getting a DLL error message

Applies to

- ILLiad

Resolution

When you add a new directory under the ILLiad Web site, you need to follow the steps to make sure that the DLL works properly:

1. You need to open up Internet Information Services (IIS).
2. Under the Server, you need to open up ISAPI and CGI Restrictions.
3. You add the ILLiad.dll from the location of the new directory.
4. When you are adding the directory, make sure the box for "Allow extension path to execute" is selected.
5. Restart IIS.

Your new directory should work now.

Page ID

27462