How do I uninstall and install the ILLiad System Manager and the Rapid Manager services?

Symptom

• You need to either uninstall and reinstall the System Manager or the Rapid Manager services or just install either of them

Applies to

• ILLiad

Resolution

Here are the steps you take to Uninstall and Install the ILLiad System Manager or the ILLiad Rapid Manager:

1. The install batch script for the ILLiad System Manager and the Rapid Manager don't contain an uninstall switch. You need to open the Command Line as Administrator.

2. If you need to uninstall the System Manager you type in the command prompt c:\windows\Microsoft.NET\Framework\v4.0.30319\InstallUtil.exe /uninstall "c:\ILLiad\System Manager\ILLSytemManager.exe"

3. If you are uninstalling the Rapid Manager, you type in the command prompt c:\windows\Microsoft.NET\Framework\v4.0.30319\InstallUtil.exe /uninstall "c:\ILLiad\Rapid Manager\RapidManager.exe"

4. If you are installing the System Manager, you type in the command prompt c:\windows\Microsoft.NET\Framework\v4.0.30319\InstallUtil.exe /install "c:\ILLiad\System Manager\ILLiadSystemManager.exe"

5. If you are installing the Rapid Manager, you type in the command prompt c:\windows\Microsoft.NET\Framework\v4.0.30319\InstallUtil.exe /install "c:\ILLiad\Rapid Manager\RapidManager.exe"