How do I uninstall and install the ILLiad System Manager and the Rapid Manager services?

Last updated: Tue, 03 Mar 2020 14:10:02 GMT

Symptom

- You need to either uninstall and reinstall the System Manager or the Rapid Manager services or just install either of them

Applies to

- ILLiad

Resolution

Here are the steps you take to Uninstall and Install the ILLiad System Manager or the ILLiad Rapid Manager:

1. The install batch script for the ILLiad System Manager and the Rapid Manager don't contain an uninstall switch. You need to open the Command Line as Administrator.

2. If you need to **uninstall** the System Manager you type in the command prompt `c:\windows\Microsoft.NET\Framework\v4.0.30319\InstallUtil.exe /uninstall "c:\ILLiad\System Manager\ILLiadSystemManager.exe"`

3. If you are **uninstalling** the Rapid Manager, you type in the command prompt `c:\windows\Microsoft.NET\Framework\v4.0.30319\InstallUtil.exe /uninstall "c:\ILLiad\Rapid Manager\RapidManager.exe"`

4. If you are **installing** the System Manager, you type in the command prompt `c:\windows\Microsoft.NET\Framework\v4.0.30319\InstallUtil.exe /install "c:\ILLiad\System Manager\ILLiadSystemManager.exe"`

5. If you are **installing** the Rapid Manager, you type in the command prompt `c:\windows\Microsoft.NET\Framework\v4.0.30319\InstallUtil.exe /install "c:\ILLiad\Rapid Manager\RapidManager.exe"`