Failed Testing OAI support error when adding new repository

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Symptom

• You get the error Failed: Testing OAI support when adding a new repository to the Digital Collection Gateway

Applies to

• Digital Collection Gateway

Resolution

The Gateway uses the OAI-PMH **Identify** verb to test basic functionality. **Identify** is a required verb in the OAI-PMH protocol, so when it fails, it typically means the Gateway will not be able to support the repository. It is possible that the OAI-PMH repository is responding with an unexpected result, which may mean that the **Identify** response does not conform to the OAI-PMH protocol, or that the response contains invalid XML.

Additional information

There is documentation on the [required elements of the Identify response](https://help.oclc.org/Metadata_Services/Digital_Collection_Gateway/Troubleshooting/Failed_Testing_OAI_support...).