Failed Testing OAI support error when adding new repository

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Symptom

• You get the error Failed: Testing OAI support when adding a new repository to the Digital Collection Gateway

Applies to

• Digital Collection Gateway

Resolution

The Gateway uses the OAI-PMH Identify verb to test basic functionality. Identify is a required verb in the OAI-PMH protocol, so when it fails, it typically means the Gateway will not be able to support the repository. It is possible that the OAI-PMH repository is responding with an unexpected result, which may mean that the Identify response does not conform to the OAI-PMH protocol, or that the response contains invalid XML.

Additional information

There is documentation on the required elements of the Identify response. There is also more information on error messages that come up while adding repositories to the Digital Collection Gateway.

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