Seeing a '404: Page not found' message when going to 'custom pages' > 'manage files' in the Website Configuration Tool

**Symptom**

- Seeing a '404: Page not found' message when going to **custom pages** > **manage files** in the Website Configuration Tool

**Applies to**

- CONTENTdm

**Resolution**

If you are seeing a '404: Page not found' message in the Website Configuration Tool you can either:

1. Try using a different browser
2. Clear your cache/search history and restart your session

If this does not work contact [OCLC Support](https://help.oclc.org/Metadata_Services/CONTENTdm/Troubleshooting/Seeing_a_404%3A_Page_not_found_message_in_the_Website_Configuration_Tool)