Symptom

• You get the error "Some information is incorrect. Please review." while working with a request in Tipasa or WorldShare ILL.

Applies to

• Tipasa
• WorldShare ILL

Resolution

Note the Request ID, then drop out of the record and reopen it. When you reopen, check to see if the Request has gone to Closed (Supplied) status. Check the request's History tab to see if the request has already been filled. If it hasn't, contact OCLC Support with the Request ID and your library symbol for further help.