Why won't my report load in WorldShare Analytics?

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Symptom

- When attempting to load a report or report designer, the screen spins and won't load.

Applies to

- WorldShare Analytics

Answer

1. Clear the cache and cookies of the browser you are using.

2. Close and then re-open the browser.

3. Run the report or report designer again.

If cleaning the cache and cookies of the browser does not clear the issue, please contact OCLC Support.