We are an ILLiad self-hosted site and our patrons are getting emails that we do not see on our server as going out

Symptom

• Your patrons are receiving emails such as overdue notices that you do not see when you search EmailCopies table

Applies to

• ILLiad

Resolution

Make sure you are not running a backup server or if you are that you have turned off all the services. It is most likely what is sending out the emails.