We are an ILLiad self-hosted site and our patrons are getting emails that we do not see on our server as going out

Symptom
  • Your patrons are receiving emails such as overdue notices that you do not see when you search EmailCopies table

Applies to
  • ILLiad

Resolution
Make sure you are not running a backup server or if you are that you have turned off all the services. It is most likely what is sending out the emails.

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