Why did I get the error message "Direct request processing failed"?

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Applies to

- Tipasa

Answer

The "direct request processing failed" error message can occur when automated requests are not resubmitted properly; for instance changed to document delivery, then changed back to ILL request to run it through direct request again.

If you need to resubmit a request you should either use the resubmit button or create a new request.

Additional information

Create and edit requests

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https://help.oclc.org/Resource_Sharing/Tipasa/Troubleshooting/Why_did_I_get_the_error_message_%22Direct_r...