I was running our Monthly Circulation Statistics Report by branch and noticed that some renewals are now showing up under a new category, N/A.

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Applies to
- WorldShare Reports
- WorldShare Circulation

Answer
There are two reasons that you are seeing the N/A branch on the Monthly Circulation Statistics Report.

1. If your library had automatic renewals selected in the loan policy during the time period you ran the report. Starting in February 2019, Circulation no longer associates a branch with automatic renewals. Due to this change, automatic renewals are now associated with branch name = N/A. Since the Monthly Circulation Statistics Report shows events for both assigned and unassigned branches, the N/A branch will be present when there have been automatic renewals.

2. If your patrons renewed these items via their user account in WorldCat Discovery. All online renewals will appear as N/A even if the user is assigned a branch through their Admin account.

Additional information
More information is available about the Monthly Circulation Statistics Report.