Why is the Place Hold in Discovery button throwing an error?

Symptom

• An error occurred while processing the data

Applies to

• WorldCat Discovery
• WorldShare Circulation

Resolution

Because this feature relies on Circulation policies, we need to be sure the proper hold requests policies are setup:

1. Make sure you have a Hold Request Policy setup in the OCLC Service Configuration
2. Ensure this is applied to a mapping in the Hold Request Map.