I am having a problem with missing data from the link that goes from WorldCat to Serial Solutions and then on to ILLiad

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Symptom

- Your link from WorldCat is going to Serial Solutions and then on to ILLiad, but when the URL comes to ILLiad, the URL is missing data

Applies to

- ILLiad

Resolution

Here are steps you can check to make sure what might be going on with the URL:

1. Check the URL from WorldCat for the data that is missing. If it is there, then check the link that shows up in ILLiad from Serial Solutions.
2. If there is missing data, you need to go to your Serial Solutions setup and make sure that you have the missing data configured in your OpenURL link.

Once you have fixed the data, you should see it fully show up in ILLiad.

Additional information

An example might be that you are missing the OCLC Number. When you look at the WorldCat link, it shows different sources such as pid=123456, rfe_dat=<accessionnumber>123456 and rft_id=Info:oclcnum/123456. You need to make sure that in your set up for Serial Solutions, you have entries for pid, rfe_data and rft_id.

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